TEXAS COMMISSION ON LAW ENFORCEMENT

6330 E. Highway 290, STE 200 Austin, Texas 78723-1035 Phone: (512) 936-7700 http://www.tcole.texas.gov

Telecommunicator Proficiency Certification Requirements Chart

Commission Rules § 221.1, 221.13, 215.16, 217.2, 1701.402

Beginning September 1, 2011 proficiency certificates will no longer be automatically generated and mailed to your appointing agency.

1701.405(f) A person performing the duties of a telecommunicator and serving under permanent appointment on and before September 1, 1987, is not required to meet the requirements of this section as a condition of continued employment

Basic Telecommunicator Proficiency Certificate 221.13(a)

Requirements

an active license or appointment

221.(b)(2)

1 year of service

AND

Courses

1999 Personnel Orientation by Department (if licensed after 1.1.2014)

1013 Basic Telecommunications Certificate Course

3812 TDD/TYY within the last six (6) months

3720 Telecommunications Operator Field Training (if reported after 6.01.2004)

2120 (24 hour) Crisis Communication (if appointed after 12.01.2011)